The York Post Installation Technique Forms.

The York Post Installation Technique was developed as part of the DIRC project (www.dirc.org.uk) on the dependability of computer-based systems. The forms in this document should be used in conjunction with the York Post Installation Telecare Questionnaire.

If you have any comments about these forms or the associated questionnaire please contact Andrew Monk (e-mail: am1@york.ac.uk) in the first instance.

Benefits and problems due to the equipment

Put the benefits in the Benefits Table. Fill in a separate form for each Problem identified using just the first column. When you have finished your tour of the house turn to the guidance notes which will explain how to fill in the other columns for the problems you have identified.

BENEFITS

Prompt					
Prompt	Benefit (what has changed)				
Number					

PROBLEMS (fill in one sheet for each problem)

Tite 2 = 21/18 (IIII III ette etteet let ettett presiett)	1 RODELING (IIII III one sheet for each problem)						
Problem (what has changed), please indicate	Possible harm	Chances of	Potential consequences				
what part of the installed equipment is causing	(use relevant words	harm (chosen	of harms (chosen from				
this problem, if you can.	from Harm list)	from list)	list)				
Room(s):							
Activity (use prompt number):							
reavity (use prompt number).							
My priority for fixing this problem (chose from							
list above)							

PROBLEMS (fill in one sheet for each problem)

Tite 2 = 21/18 (IIII III ette etteet let ettett presiett)	1 ROBELING (III III one sheet for each problem)						
Problem (what has changed), please indicate	Possible harm	Chances of	Potential consequences				
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_							
Room(s):							
Activity (use prompt number):							
reavity (ase prompertameer).							
My priority for fixing this problem (chose from							
list above)							

Guidance on filling in the last 3 columns in the Problems Table

Use one of the terms in italics in each case. Where you cannot find a suitable choice, (in the case of defective equipment for example) just leave the column blank.

Harm

Injury (physical damage to the person occurring rapidly)

Untreated medical condition (physical damage to the person occurring due to a delay in receiving medical treatment)

Physical deterioration (physical damage to the person occurring over a longish period of time)

Dependency (reduction in feelings of personal worth due to dependency on technology or carers)

Loneliness (unwanted isolation from the community)

Fear (of attack, robbery etc.)

Costs (unacceptable monetary costs)

Chances of harm

High (likely to happen)

Low (not very likely to happen)

Medium

Potential consequences

Distress

Loss of confidence (in ability to live independently, on the part of the older person or the people who care for them)

A need for medical treatment

Death

Your priority

Very important to me

Important to me

Not very important to me

<u>Suggested changes to the equipment</u>
Do you have any suggestions about how the system should be changed to put right the problems identified above?

Prompt	Room	
No.		