

The York Post Installation Technique Forms.

The York Post Installation Technique was developed as part of the DIRC project (www.dirc.org.uk) on the dependability of computer-based systems. The forms in this document should be used in conjunction with the York Post Installation Telecare Questionnaire.

If you have any comments about these forms or the associated questionnaire please contact Andrew Monk (e-mail: am1@york.ac.uk) in the first instance.

PROBLEMS (fill in one sheet for each problem)

Problem (what has changed), please indicate what part of the installed equipment is causing this problem, if you can.	Possible harm (use relevant words from Harm list)	Chances of harm (chosen from list)	Potential consequences of harms (chosen from list)
Room(s):			
Activity (use prompt number):			
My priority for fixing this problem (chose from list above)			

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Room(s):			
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Guidance on filling in the last 3 columns in the Problems Table

Use one of the terms in italics in each case. Where you cannot find a suitable choice, (in the case of defective equipment for example) just leave the column blank.

Harm

Injury (physical damage to the person occurring rapidly)

Untreated medical condition (physical damage to the person occurring due to a delay in receiving medical treatment)

Physical deterioration (physical damage to the person occurring over a longish period of time)

Dependency (reduction in feelings of personal worth due to dependency on technology or carers)

Loneliness (unwanted isolation from the community)

Fear (of attack, robbery etc.)

Costs (unacceptable monetary costs)

Chances of harm

High (likely to happen)

Low (not very likely to happen)

Medium

Potential consequences

Distress

Loss of confidence (in ability to live independently, on the part of the older person or the people who care for them)

A need for medical treatment

Death

Your priority

Very important to me

Important to me

Not very important to me

Suggested changes to the equipment

Do you have any suggestions about how the system should be changed to put right the problems identified above?

Prompt No.	Room	